

# dBASE® 2019 MANUAL ACTIVATION PROCESS

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The normal process for License Activation is via the Online Activation process which you can perform yourself without any intervention by dBase, LLC. If you are not able to activate online, then we can help you perform the Manual Activation process.

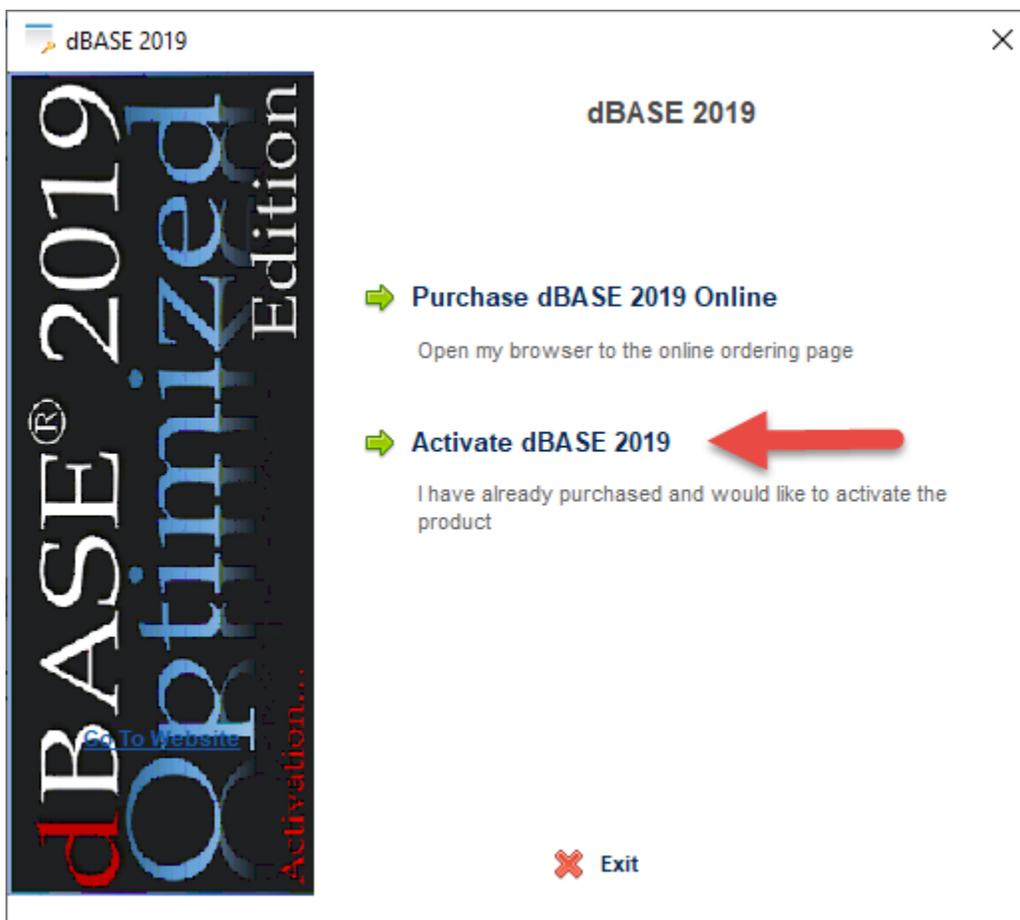
You will require your activation info that you received via email when you purchased the product. It will look something like this:

LicenseID: **36535**

Password: **db2019R234518**

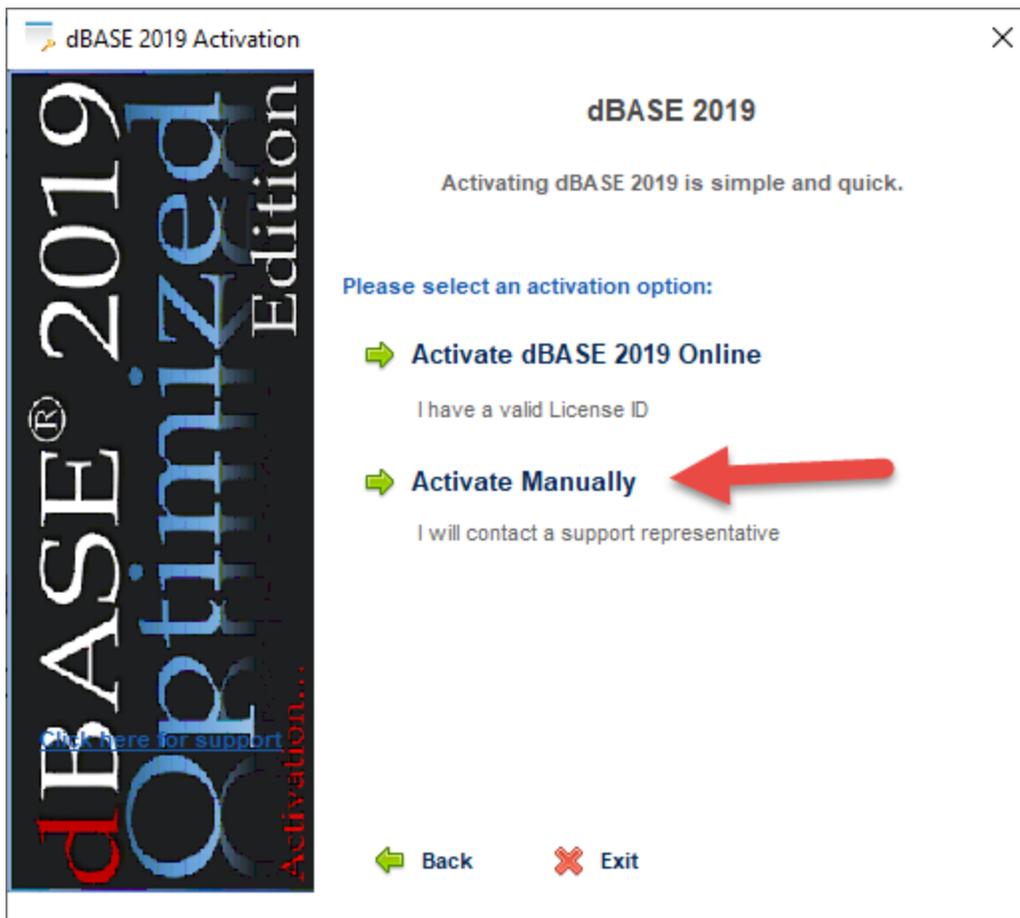
To start the Manual Activation, start **dBASE® 2019** normally.

You will then be asked whether to purchase or activate it.



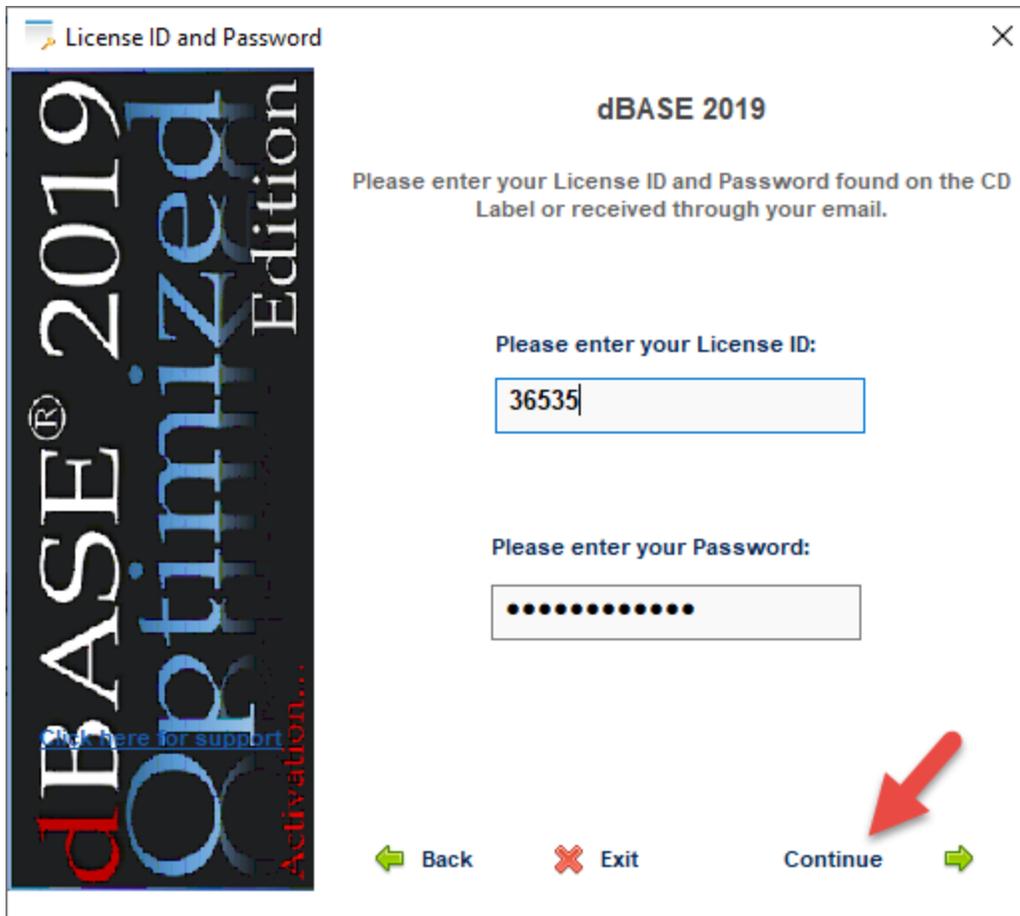
Click the Activate dBASE 2019 option (red arrow).

You will then be asked to Activate Online or Manually:



Click on the Activate Manually option (red arrow).

You will then be asked your License Information:



The screenshot shows a window titled "License ID and Password" for "dBASE 2019". On the left is a vertical banner with the text "dBASE® 2019 Optimized Edition" and "Activation..." at the bottom. The main area contains the following text: "Please enter your License ID and Password found on the CD Label or received through your email." Below this are two input fields: "Please enter your License ID:" with the value "36535" and "Please enter your Password:" with a masked password of ten dots. At the bottom are three buttons: "Back" (left arrow), "Exit" (red X), and "Continue" (right arrow). A red arrow points to the "Continue" button.

Enter the License ID and Password from the email and click on the Continue button (red arrow).

You will then be shown two codes, User Code 1 and User Code 2.

**dBASE 2019 Activation**

Please contact Customer Service via email at [customerservice@dbasellc.com](mailto:customerservice@dbasellc.com) or via phone at 607-729-0960, to activate the product manually.

**User Code 1:**  **User Code 2:**

**Activation Code 1:**  **Activation Code 2:**

[Click here for support](#)

Back Exit Continue

Please copy and paste them into an email addressed to [CustomerService@dbasellc.com](mailto:CustomerService@dbasellc.com) along with the License ID and do NOT close this window until you hear back from us with the corresponding Activation Code 1 and 2.

Your email contents should look like this:

License ID: 36535

User Code 1: 237856097

User Code 2: 105583660

Please copy and paste this information, do not just send a screenshot.

You will then be sent two codes, Activation Code 1 and Activation Code 2. In the return email they will be referenced as Registration code1 and Registration code2.

**Registration code1 = 216042115**  
**Registration code2 = 2117401571**

Please paste these values in the Activation Code 1 and Activation Code 2 fields:

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User Code 1:  User Code 2:

Activation Code 1:  Activation Code 2:

[Click here for support](#)

← Back    ✖ Exit    Continue    →

Then click the Continue button to validate the activation.



Then click the Continue button to complete the activation process and start dBASE 2019.

